

Office use only

Connote no: _____ Date of pickup: _____

Booked by: _____ Date booked: _____

PBT Transport Ph. 0800 722 655

Tooltechnic Systems

REPAIR ORDER FORM

**27 Greenmount Drive
East Tamaki, Auckland**

Your reference no: _____ Date: _____

Service Fax: 09 272 2230

One Repair Order Form per tool please

Contact name: _____ I am a: <input type="checkbox"/> Festool/Protool retailer <input type="checkbox"/> End user	Pickup details: Required pickup time: Between _____ AM/PM & _____ AM/PM Box dimensions in cm: (L) _____ x (W) _____ x (H) _____ Total package weight: _____ kg <i>Please ensure that these details are accurate to avoid unnecessary delays.</i> <input type="checkbox"/> This box contains one tool only <input type="checkbox"/> This box contains more than one tool and the other tool's details are on separate forms
Name and address for pickup and delivery of tool: _____ _____ _____	Tool details: Model name: _____ (eg: ETS 150/3 EQ) Serial Number: _____ (M-Nr / S-Nr)
Phone: _____ Fax: _____ Email: _____	Accessories with tool: <input type="checkbox"/> Systainer <input type="checkbox"/> Plug-It lead <input type="checkbox"/> Batteries x _____ <input type="checkbox"/> Charger <input type="checkbox"/> Blade <input type="checkbox"/> Pad <input type="checkbox"/> Side handle <input type="checkbox"/> Hose Other: _____
Special instructions: _____ _____ _____	Details of breakdown: _____ _____ _____
<input type="checkbox"/> Chargeable repair: The tool will be disassembled and a quotation prepared. Repairs will not be undertaken until the quotation has been accepted. <input type="checkbox"/> Warranty: Please attach a photocopy of Proof Of Purchase and the Warranty Confirmation. Pickup of tools for warranty repair will not be booked unless warranty eligibility is verified.	

Product is packaged in box and ready for pick up prior to me sending this form. I understand that costs incurred due to my parcel not being ready for pick up will be charged to me.

I have read and agree to the terms and conditions. **Signed:** _____

PLEASE NOTE: If you decide **not to go ahead** with the repair you will be charged a quotation fee of **\$30.00 + GST** and the tool may be returned disassembled. All dust extractors and tools must be clean before sending for repair. Dust extractors sent with full or partially full dust bags or in a state that requires the unit to be cleaned before inspection will incur charges. Some dusts found in extractors or sanders can be hazardous to health. If your tools are used in a hazardous environment **YOU MUST** state this to our office prior to the arrangement of pickup. It is an offence to transport hazardous substances.